



AMAZON.062A3

2165
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

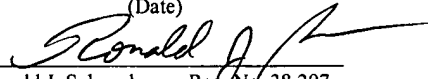
Applicants : Caplan, et al.
App. No. : 09/928,977
Filed : August 13, 2001
For : HOSTED SERVICES FOR
COLLECTING PAYMENTS
FROM AND PROVIDING
PERSONALIZED CONTENT TO
WEB SITE VISITORS
Examiner : Unknown

Art Unit: 2165

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(Date)


Ronald J. Schoenbaum, Reg. No. 38,297STATUS LETTER

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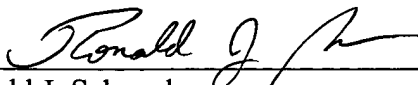
Dear Sir:

The above-identified patent application has been pending for over three years. Applicants would appreciate an indication of when the Office expects to complete its initial examination of the application.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 12-8-04

By: 
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